



OPG Ltd. Application Terms and Conditions

OPG Ltd. strives for perfection when applying your graphics. Some simple steps adopted by you will ensure your expectations are met without incurring extra costs being needlessly applied due to downtime or our fitters having to clean and prepare your vehicles prior to application commencing.

Failure to comply with these steps could delay delivery and invalidate any warranty expressed or implied.

- All vehicles must be presented to our fitters clean and dry; free from pre-delivery wax, grease etc. upon their arrival.
- All vehicles must be sited undercover with a minimum ambient temperature of 10 degrees Celsius. Adequate lighting, utilities and clear unrestricted access around the vehicles is necessary.
- On site risk assessments will be conducted by our applicators before commencing application. Their working environment must be well ventilated, clear and clean of obstructions and reasonably dirt and dust free.
- Any scheduled graphics application not completed due to vehicle non-appearance (or any other reason beyond our control (including missing or incorrect free-issue graphics) will be charged in full as per our quote/prevaling rates.
- Any return visit to complete graphic application resulting from reasons out with our control will be charged for in full as per our quote/prevaling rates.
- Unforeseen costs resulting from the above will be charged including waiting time, over time, travel, subsistence and accommodation.

Wrapped vehicles.

- All vehicles subject to the above.
- OPG reserve the right to employ stress relief cuts in the vinyl where deep recesses etc. may be deemed unsuitable for seamless wrapping.
- Ambient temperature must be maintained at 12 degrees Celsius both during wrapping and for a 'stand down' period of 12 hours to allow the adhesive to perform optimally.
- Any vehicle damage, or irregular paint surface etc. including corrosion or rust will compromise the overall finish and performance of vinyl wrapping films which will invalidate any warranty; expressed or implied.

Vehicle Insurance

- OPG Ltd. has no insurable interest in any customer's vehicle delivered to our premises and will not be held responsible for loss or damage to customer's vehicles.
- It will always remain the responsibility of our customers to ensure their vehicles are fully insured whilst on our site.

Aftercare – Simple steps to safeguard your graphics

OPG Ltd. will always endeavour to specify the correct product and skill set for every graphic application. This ensures your investment will reward you with many years of excellent service and high performance. By adopting a proper aftercare policy, your graphics will meet your expectations.

Safeguard your graphics by observing the following

- Clean with a liquid detergent & water mix free from strong solvents.
- Avoid high acidic or alkaline levels.

Hand Washing

- Using clean water, spray the graphics to remove loose dirt.
- Using a mild detergent, wash the graphic with a soft brush, rag or sponge.
- Never use a hard bristle brush.
- If tar or oil remains on the graphic, clean with a rag moistened with mineral spirits or a household cleaner (no strong solvents). Wash again with detergent and water.
- Finish all cleaning processes with a rinse using clean water.

Pressure Washing

- Vinyl is easily cleaned using pressure washing – ***but it can just as easily be damaged by improperly handling the water spray or incorrectly blending the cleaning solutions. In order to keep from degrading the vinyl or lifting the edges of the film during pressure washing observe the following:***
- Nozzle pressure should never exceed 1,300 psi (91 kg/cm²).
- Water temperature should not exceed approximately 60°C.
- Nozzle tip should never be closer than five feet (1.5m) from the graphics.

Please contact our office if you have any queries or further questions.

OPG Limited

Lesmahagow

ML11 0JN

Scotland

T. 01555 895233